

13 January 2025

IC-353199-C3W7

Request

You asked us:

"Can I please submit another FOI request relating to if Easy Life have reported any data breaches to the ICO between November 2023 to present and if so what this was related to and how many people were impacted?"

We received your request on 22 December 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

I can confirm that we do not hold any information in scope of your request.

We hold information regarding six accounts on our systems which use some variation of the name 'Easy Life', which are as follows:

Easylife Group Ltd
Easylife Holdings Limited
Easylife Limited
Easylife Ltd
EasyLife Ltd
Easylife Ltd Warehouse

Having searched through these accounts, we can confirm that we do not hold any personal data breaches reported over the timescale specified in your request.

Please note that not every personal data breach is reportable and there is a possibility that the organisation has determined that the breach did not meet the threshold for reporting to the ICO.

If you or another individual have been affected by a data breach and wish to raise a complaint with us about it, you can do so via our website [here](#).

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely