Reference: FS50691132



Freedom of Information Act 2000 (FOIA)

Decision notice

Date: 7 September 2017

Public Authority: NHS England

Address: 4N22 Quarry House

Quarry Hill

Leeds LS2 7UE

Decision (including any steps ordered)

- 1. The complainant has requested correspondence relating to a previous freedom of information request. NHS England has failed to respond to this request.
- 2. The Commissioner considers that NHS England breached section 10(1) FOIA in the handling of this request.
- 3. The Commissioner requires the public authority to take the following steps to ensure compliance with the legislation.
 - NHS England must provide the complainant with a response to this request in accordance with its obligations under FOIA.
- 4. The public authority must take these steps within 35 calendar days of the date of this decision notice. Failure to comply may result in the Commissioner making written certification of this fact to the High Court pursuant to section 54 of the Act and may be dealt with as a contempt of court.

Request and response

5. On 10 June 2017 the complainant made the following request for information:

"For my request FOI-010611 made via whatdotheyknow.com, please provide all correspondence NHS England has sent/received in fulfilling this FOI request. Please also provide all notes/documents created by the

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FOI team for this request. Please ensure this includes the internal review.

Please provide all attachments with emails."

6. NHS England responded has not responded to this request.

Scope of the case

- 7. The complainant contacted the Commissioner on 17 July 2017 to complain about the way her request for information had been handled.
- 8. The Commissioner has considered whether NHS England dealt with this request in accordance with its obligations under section 10(1) FOIA.

Reasons for decision

9. Section 10(1) provides that:

"Subject to subsections (2) and (3), a public authority must comply with section 1(1) promptly and in any event not later than the twentieth working day following the date of receipt."

10. Section 1(1) provides that:

"Any person making a request for information to a public authority is entitled —

- (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and (b) if that is the case, to have that information communicated to him."
- 11. The request was made on 10 June 2017 and a response has not yet been provided. The Commissioner therefore finds that NHS England breached section 10(1) in failing to respond within 20 working days.

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Right of appeal

12. Either party has the right to appeal against this decision notice to the First-tier Tribunal (Information Rights). Information about the appeals process may be obtained from: First-tier Tribunal (Information Rights)

GRC & GRP Tribunals, PO Box 9300, LEICESTER, LE1 8DJ

Tel: 0300 1234504 Fax: 0870 739 5836

Email: GRC@hmcts.gsi.gov.uk

Website: www.justice.gov.uk/tribunals/general-regulatory-

chamber

- 13. If you wish to appeal against a decision notice, you can obtain information on how to appeal along with the relevant forms from the Information Tribunal website.
- 14. Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this decision notice is sent.

Signed	•
Gemma Garvey	
Senior Case Officer	

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF