

## **Freedom of Information Act 2000 (FOIA)**

### **Decision notice**

**Date:** 27 February 2020

**Public Authority:** Home Office  
**Address:** 2 Marsham Street  
London  
SW1P 4DF

#### **Decision (including any steps ordered)**

---

1. The complainant requested information from the Home Office about the visit to Yorkshire by the Prime Minister and the Home Secretary on 5 September 2019.
2. The Commissioner's decision is that the Home Office has failed to complete its deliberations on the balance of the public interest within a reasonable time and has therefore breached section 17(3) of the FOIA.
3. The Commissioner requires the Home Office to take the following step to ensure compliance with the legislation.
  - Having confirmed that information is held within the scope of the request: either disclose the requested information or issue a refusal notice in accordance with the requirements of section 17 of the FOIA.
4. The Home Office must take this step within 35 calendar days of the date of this decision notice. Failure to comply may result in the Commissioner making written certification of this fact to the High Court pursuant to section 54 of the Act and may be dealt with as a contempt of court.

## Request and response

---

5. On 5 September 2019, the complainant wrote to what they believed to be a Home Office email address (foirequest@homeoffice.gov.uk) and requested information in the following terms:

*"I am writing under the provisions of the Freedom of Information Act to request the following*

*All copies of correspondence between Home office Officials and senior officers at West Yorkshire Police (any officers ranking Chief Superintendent and above) regarding the visit of Prime Minister Boris Johnson to West Yorkshire on Thursday September 5<sup>th</sup>."*

6. On 13 November 2019 the complainant wrote to the Commissioner to complain that they had not received a response to their request.
7. On 27 November 2019 the Commissioner wrote to the Home Office asking it to provide a substantive response to the complainant within 10 working days.
8. On 29 November 2019 the Home Office contacted the Commissioner to explain that the request had not been received on 6 September 2019 as it had not been sent to a valid email address. The valid email address is foirequests@homeoffice.gov.uk. The Home Office therefore accepted receipt of the request from the Commissioner on 27 November 2019 and pledged to respond within 20 working days of that date, in accordance with section 10(1) of the FOIA.
9. On 30 December 2019, the Home Office wrote to the complainant to explain that it held information relevant to the complainant's request, but that it would need to extend the time taken to complete its public interest test considerations in respect of an exemption under section 35 of the FOIA.

## Scope of the case

---

10. The complainant contacted the Commissioner on 31 January 2020 to complain about the delay in the Home Office's consideration of the public interest test.
11. On 5 February 2020 the Commissioner wrote to the Home Office, reminding it of its responsibilities and asking it to provide a substantive response to the complainant within 10 working days. To date, a substantive response has still not been provided.

12. The Commissioner has considered whether the Home Office has complied with its obligations in relation to section 17 of the FOIA.

### Reasons for decision

---

13. Section 1(1) of the FOIA states that:

*"Any person making a request for information to a public authority is entitled –*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*

*(b) if that is the case, to have that information communicated to him."*

14. Section 10(1) of the FOIA states that a public authority must respond to a request promptly and *"not later than the twentieth working day following the date of receipt"*.
15. Section 17(3) of the FOIA states that where a public authority is relying on a qualified exemption, it can have a "reasonable" extension of time to consider the public interest in maintaining the exemption or disclosing the information.
16. Although the FOIA does not define what constitutes a reasonable time, the Commissioner considers it reasonable to extend the time to provide a full response, including public interest considerations, by up to a further 20 working days. This means that the total time spent dealing with the request should not exceed 40 working days, unless there are exceptional circumstances. A public authority would need to fully justify any extension beyond 40 working days.
17. In this case, the total time taken by the Home Office has exceeded 40 working days. The Commissioner does not consider there to be any exceptional circumstances and finds that, by failing to complete its deliberations on the public interest within a reasonable time frame, the Home Office has not complied with section 17(3).
18. The Home Office is now required to finalise its public interest considerations under section 17(3) of the FOIA and respond to the complainant.

## Right of appeal

---

19. Either party has the right to appeal against this decision notice to the First-tier Tribunal (Information Rights). Information about the appeals process may be obtained from:

First-tier Tribunal (Information Rights)  
GRC & GRP Tribunals,  
PO Box 9300,  
LEICESTER,  
LE1 8DJ

Tel: 0300 1234504

Fax: 0870 739 5836

Email: [grc@justice.gov.uk](mailto:grc@justice.gov.uk)

Website: [www.justice.gov.uk/tribunals/general-regulatory-chamber](http://www.justice.gov.uk/tribunals/general-regulatory-chamber)

20. If you wish to appeal against a decision notice, you can obtain information on how to appeal along with the relevant forms from the Information Tribunal website.
21. Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this decision notice is sent.

**Signed .....**

**Phillip Angell**  
**Group Manager**  
**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow**  
**Cheshire**  
**SK9 5AF**