

ICO Disclosure Log – Response IRQ0641405

I write in response to your email of 9 August 2016 in which you submitted an information request to the ICO. Your request has been dealt with in accordance with the Freedom of Information Act 2000 (FOIA) and our response is below.

Your request

In your 9 August email you asked;

"I would like to know:

a) If the ICO currently has an investigation into complaints about data at Momentum.

b) How many people or organisations have complained to the ICO about data breaches at Momentum

c) In December 2015 it was reported that you were undertaking preliminary enquires into a complaint about data at Momentum - can you tell me the outcome of this.

d) Please can you give me any reports, resolutions or other documents the ICO may have compiled about data breaches at Momentum that you have investigated

By Momentum I am referring to three sets of companies:

1) NEW HOPE FOR LABOUR (DATA HOLDINGS) LTD (09656394)

2) Company No. 0965487. Name's have ranged from Jeremy Corbyn campaign 2015 (services) to MOMENTUM CAMPAIGN (SERVICES) LTD.

3) Company No. 09655767. From Jeremy Corbyn campaign 2015 (supporters) LTD to MOMENTUM CAMPAIGN LTD to JEREMY FOR LABOUR LIMITED"

Our response

In response to part a) I can confirm our enquiries into Momentum are

ongoing.

In respect of part b) I can confirm we have to date received 5 concerns about Momentum considered by us as requests for an assessment under section 42 of the DPA. I have attached a csv file that lists 3 of these cases that have been closed along with the case outcomes as this additional information may be of interest to you. For clarity 2 of the 5 concerns were received in August 2016 and these cases are ongoing meaning there is currently no outcome that we can provide you for these.

In addition to the above we have received 4 concerns about unwanted SMS messages as well as 2 concerns about unwanted email correspondence via our online reporting tool on our website.

In answer to part c) we issued a press release in December 2015 confirming that we had received a concern about Momentum. This concern was dealt with under case reference RFA0606551 which is shown in the attached csv file.

The outcome of this particular case is recorded as 'Concern to be raised with DC'. We will record this case outcome when a customer has raised a concern with us and we believe they should have first raised this with the relevant data controller (DC). It is also used in cases where the customer says they have raised the matter with the organisation responsible but we need them to provide evidence (or more evidence) that they have done so before we will deal with the matter further. I have attached a list and brief description of the case outcomes we use for our casework as this may be useful.

In response to part d) please find attached as much of the information that we hold about the data protection compliance of Momentum that we are able to disclose. It may help to explain that as our enquiries into Momentum are ongoing there is no specific outcome report at this stage however we have included in the attached PDF our correspondence in respect of the three assessment cases that have been concluded.

Some information falling within the scope of part d) of your request has been withheld. Specifically we have withheld the personal data of third parties. This includes the personal data of some members of ICO staff which has been redacted in line with our policy on the disclosure of information about ICO employees. A copy of this policy is available on our website here https://ico.org.uk/media/1891/policy_on_disclosure_of_ico_employee_information.pdf

This information has been withheld in accordance with section 40(2) of the FOIA, which by virtue of section 40(3)(a)(i) allows a public authority

to withhold the personal information of individuals other than the requester where disclosure would breach a data protection principle. In this case, we don't think disclosure of this personal data would be fair and would be in breach of the first data protection principle.

This concludes our response to your request. I hope that the information provided is helpful.